

Tenant screening

If you are applying as a tenant for a residential property, ask the management company for the name(s) of consumer reporting company it will be using to screen you. Contact the screener(s) to fact-check your information and dispute suspected inaccuracies as needed. A tenant screening report with negative information in it, such as prior housing evictions, could result in a rejected lease application, or it may get approved but with tough conditions inserted into the lease agreement such as requiring you to pay twelve months of rent in advance. If a landlord refuses to rent to you or charges you more because of something in a background check, be sure to know your rights.

Contemporary Information Corp. (CIC)

Conducts background screening services for landlords and residential real estate management companies. Information includes eviction and criminal background data.

Free report:

The company will provide one free report pertaining to their national eviction record database every 12 months if you request it.

Website

CICreports.com

Phone

800-288-4757 (Option 5)

Address

CIC Consumer Relations
42913 Capital Drive
Unit 101
Lancaster, CA 93535

CoreLogic Rental Property Solutions

Collects and reports comprehensive information about landlord-tenant actions (such as prior evictions), address history, public background check (to identify prior criminal and court judgments, including prior prison sentences, presence on government-managed sex offender and known terrorist databases).

Free report:

The company will provide one free report every 12 months if you request it.

Freeze your report:

The company will freeze your consumer report if you request it.

Experian RentBureau

Collects rent payment history data from property owners and residential real estate managers, electronic rent payment services and collection companies, and makes that information available to the multifamily housing industry through tenant screening reporting companies. Experian also includes some positive rent data it receives from Experian RentBureau in its standard credit reports. Positive rent data refers to payments that are paid as agreed between tenants and landlords.

Free report:

The company will provide one free report every 12 months if you request it.

Website

rental.corelogic.com
[Request report form](#)
[Request security freeze](#)

Phone

800-815-8664 (Option 1) or
888-333-2413 (Option 1)

Address

CoreLogic Rental Property Solutions, LLC
Consumer Relations Department
P.O. Box 509124
San Diego, CA 92150

Website

experian.com/rentbureau
[Request report form](#)

Phone

877-704-4519

Address

Experian RentBureau
P.O. Box 26
Allen, TX 75013

First Advantage Corporation Resident Solutions

Provides background screening services. First Advantage is being acquired by Silver Lake.

Free report:

The company will provide one free report every 12 months if you request it.

Freeze your report:

The company will freeze your consumer report if you request it.

Website

FADV.com

Request report form

Phone

800-845-6004

Address

First Advantage Consumer Center

P.O. Box 105292

Atlanta, GA 30348-5292

Real Page, Inc. (LeasingDesk)

Provides consumer data and “AI-enabled” risk scores, with a focus on identity verification, tenant history (rent payments and evictions), check writing history, as well as criminal public record searches for property-, animal-, violence-, and fraud-related criminal activity.

Free report:

The company will provide one free report every 12 months if you request it.

Freeze your report:

The company will freeze your consumer report if you request it.

Website

RealPage.com

Phone

866-934-1124

Address

LeasingDesk Screening

Attn: Consumer Relations

2201 Lakeside Blvd.

Richardson, TX 75082

Screening Reports, Inc.

Provides background screening services to the multifamily housing industry. Offers screening services for affordable, conventional and student housing properties. Services consist of previous rental verification and employment verification, consumer credit reports, landlord tenant eviction reports, criminal reports, sex offender reports, and foreign asset compliance (OFAC search).

Free report:

The company will provide a free report if you request it and if you have submitted a rental application that was processed by Screening Reports, Inc.

Website

ScreeningReports.com

Phone

866-389-4042

Address

Screening Reports, Inc.
220 Gerry Drive
Wood Dale, IL 60191

TransUnion Rental Screening Solutions, Inc. (TransUnion SmartMove)

Provides tenant screening reports, and estimated income, resident risk scores and leasing recommendations for independent landlords and residential real estate management companies.

Free report:

The company will provide you with the tenant and income reports you authorized to landlords if you request it.

Website

my.smartmove.com

Phone

888-387-1750 (Option 4) or
866-775-0961 (Option 4)

Address

TransUnion Rental Screening Solutions, Inc.
6430 South Fiddlers Green Circle Suite 500
Greenwood Village, CO 80111